

# Davivienda

Consolidated Financial Results 4Q24

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Exchange Rate COP/USD:		4Q23	3Q24	4Q24	Q/Q	Y/Y
	Closing	3,822.1	4,178.3	4,409.2	5.5%	15.4%
	Average	4,322.3	3,980.1	4,073.0	2.3%	-5.8%

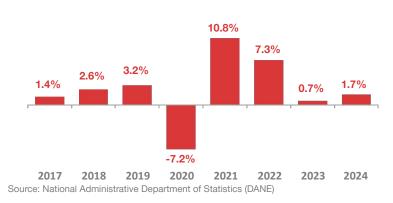




### Macroeconomic Fundamentals Colombia



### **Gross Domestic Product (Y/Y)**

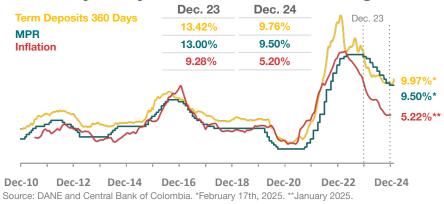


### **Exchange Rate and Oil Prices**

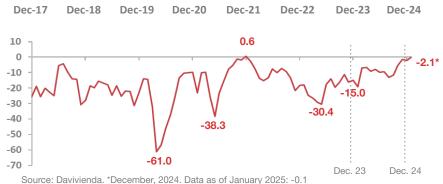


Source: Financial Superintendence of Colombia and FED St. Louis FRED. Data as of February 17th, 2025: 4,100.66 COP / USD; 75.2 U\$/brr.

### Monetary Policy Rate, Inflation and Funding Rate



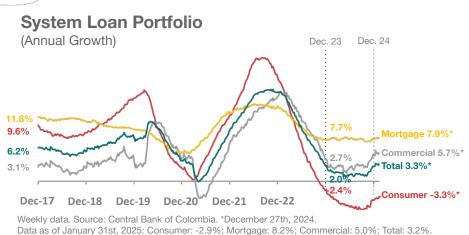
### Confidence Index by Davivienda

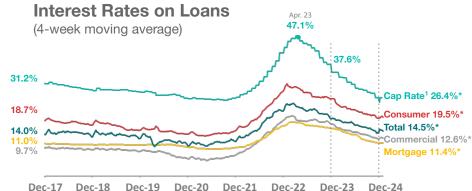




### Financial System Colombia

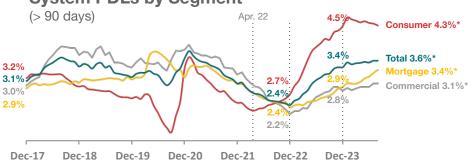






Weekly data. Source: Central Bank of Colombia. \*December 27th, 2024. Data as of January 31th, 2025: Consumer: 19.8%; Mortgage: 11.2%; Commercial: 12.9%; Total: 15.2%; Applicable Cap Rate for February, 2025: 26.3%.

### System PDLs by Segment



Monthly data. Source: Financial Superintendence of Colombia. \*November, 2024.

<sup>1.</sup> Cap Rate: The cap rate represents the maximum interest rate that an entity can charge to the agents of the economy depending on the type of credit, and is defined by the Financial Superintendence of Colombia. The cap presented here corresponds to consumer and ordinary credits.



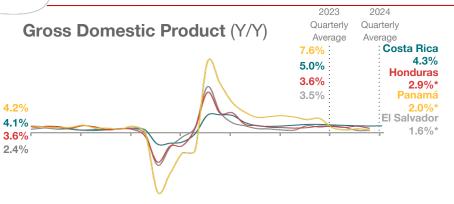
### Macroeconomic Fundamentals CAM 😑 💿 📾 🛟





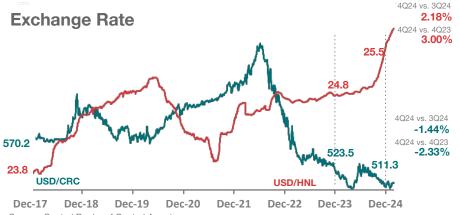






Dec-22 Dec-23 Dec-24

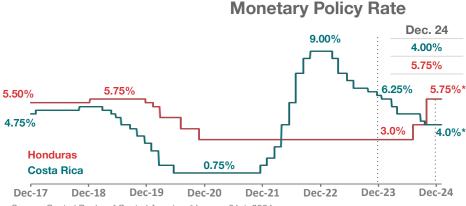
Source: Central Banks of Central America. \*Data as of September 2024.



Source: Central Banks of Central America. Data as of February 17th, 2025: 506.78 USD/CRC; 25.69 USD/HNL.

**Honduras** 4.7% 3.9% 2.6% Costa Rica 2.0% 0.8% Salvador 0.3% -0.2% Dec-21 Dec-22 Dec-20 Dec-23 Source: Central Banks of Central America. Data as of December, 2024

Inflation (Y/Y)

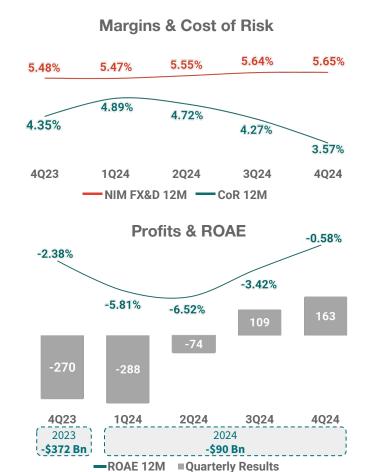


Source: Central Banks of Central America. \*January 31st, 2024.



### **4Q24 Main Financial Results**





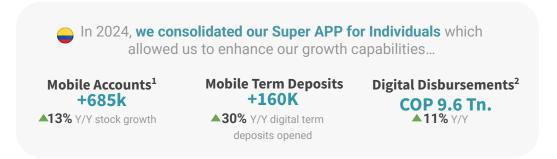
- Margins have recovered as a result of liabilities repricing and our strategies of interest rate risk management.
- Provision expenses continue to decrease, in line with improvements in the risk profile and asset quality.

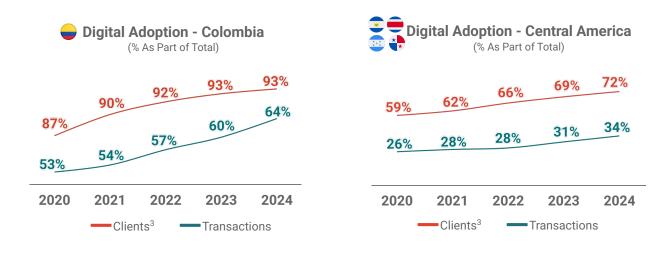
The two last quarters of 2024 show a clear shift towards a continuous recovery.



### Progress in our Digital Strategy

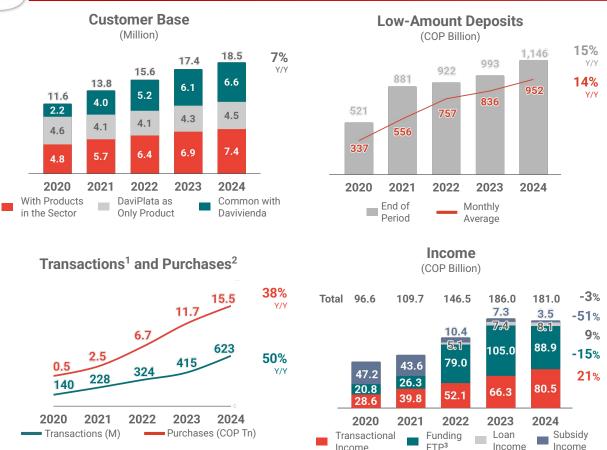








### Daviplata, our Native Digital Bank



### **Key differentiators**

#### Service



Our service is reliable and always on-demand.

NPS 2024 78.4

4.80

4.73

#### **Innovation**



We are constantly improving our functionalities and services, with launches such as a new virtual store and a redesigned interface.

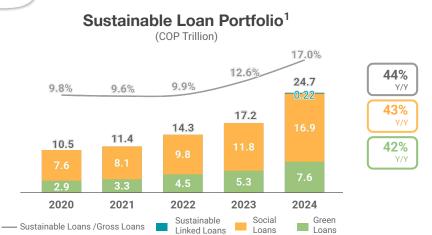
### **Financial Inclusion**



Free financial services for the youth, people living in rural areas, and small business.



### Results of our Sustainable Strategy





### S&P Dow Jones Indices

A Division of S&P Global

#### Sustainability Yearbook Member

S&P Global Corporate Sustainability Assessment (CSA) Score 2023 Our strong ESG practices demonstrate our commitment to delivering long term value to our stakeholders.

#### **Strengths**

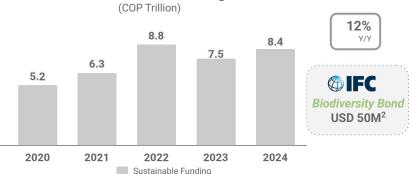
- Sustainable Financing
- Climate Strategy
- Financial Inclusion



We published a new Policy of Sustainable Business Strategy to **strengthen the relationship with our stakeholders** by establishing commitments across:

- Assets or activities that we want to promote.
- Increase engagement among our customers towards a sustainable transition.
- Financial inclusion.

### **Sustainable Funding**







Increase Financial Well Being.

Support our customers towards a low carbon economy.

Increase social and financial inclusion of vulnerable populations.





### Our Strategic Focuses



### Davivienda, an innovative bank regionally recognized for its Service Model



### Selective Growth Strategy

Regain dynamics in all business lines, while prudently allocating capital. Appetite for retail and SMEs with strong risk profiles.



### **Experience**

Improve the day-to-day relationship with our customers, developing a frictionless transition between the digital and hybrid worlds. Increase technological resilience.



### **Low-cost funding**

Continue to increase transactional, low-cost funding, a priority amidst a decreasing interest rate cycle.

Increase active customers and become their primary bank



**Operational Imperative** 

### **Efficiency and Productivity**

Maintain cost control, process optimization. Lean structure, simplify technology.



### Integration of Scotiabank operations 📦 🛟 🚍







### The strategic rationale...

### **Provides operational leverage**



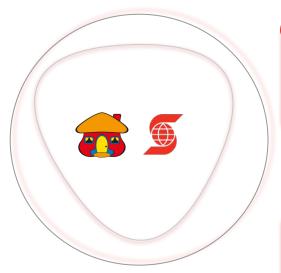
Increased scale, translating into efficiency opportunities. An increased customer base to deepen our relationship with.



### **Strengthens our sales force**



A robust, specialized commercial force that enhances our capacity to generate new husinesses.





### **Complements our value offering**

Added knowledge and capabilities across several segments. Enables us to provide an enriched portfolio of global services, leveraged on BNS capacity.

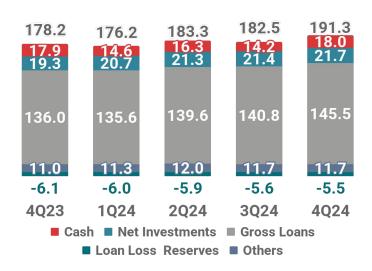


### **Enhances shareholder value**

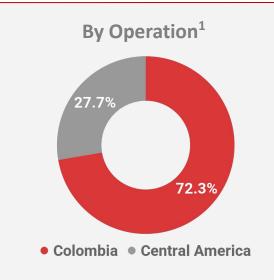
The operation maintains equity strength and is accretive to shareholders



### **Balance Sheet - Assets**



	Q/Q	Y/Y
Cash	26.7%	0.1%
Net Investments	1.2%	12.3%
Gross Loans	3.3%	7.0%
Loan Loss Reserves	-1.6%	-9.0%
Others	0.6%	6.3%
Assets	4.9%	7.4%
Ex. FX Impact*	2.7%	1.6%



Assets		Q/Q	Y/Y
Colombia		3.2%	2.8%
CAM	COP	9.3%	21.2%
	USD	3.6%	5.1%

Figures in COP Trillion

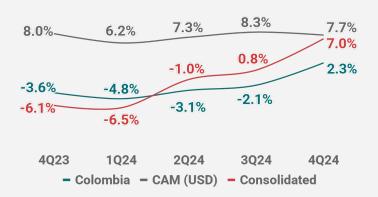
The closing rate COP/USD depreciated by 5.5% Q/Q and 15.4% Y/Y \*Growth excluding FX impact

<sup>1.</sup> Colombia's share and growth includes eliminations.



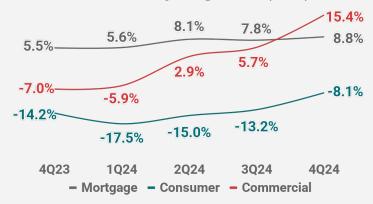
### Balance Sheet - Gross Loans

### Growth by Operation (Y/Y)<sup>1</sup>

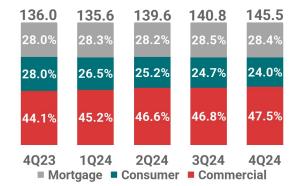


#### Ex. FX Impact\* 0/0 Y/Y 0/0 Y/Y Commercial 4.9% 15.4% 4.0% 12.6% Consumer 0.6% -8.1% 0.3% -9.1% Mortgage 3.1% 8.8% 2.9% 8.1% **Gross Loans** 3.3% 7.0% 1.6% 2.6%

### **Growth by Segment (Y/Y)**



### **Gross Loans Mix**



<sup>1.</sup> CAM Loan Growth in USD (annual growth as of 4Q24 in COP: 24.2%) \* Growth excluding FX impact

Figures in COP Trillion The closing rate COP/USD depreciated by 5.5% Q/Q and 15.4% Y/Y  $\,$ 



### Balance Sheet - Credit Risk Management

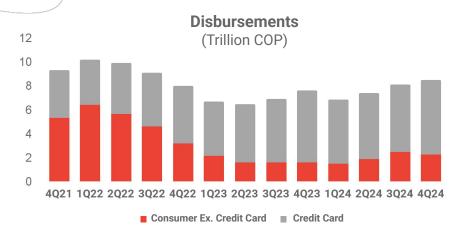
#### Total PDL & Coverage<sup>1</sup> Coverage + Collaterals<sup>3</sup> 146.6% 142.5% 145.1% 143.8% 136.9% 138.8% 139.0% 132.3% 136.8% 141.6% 144.8% 140.6% 142.1% 143.8% 91.3% 91.4% 126.6% 90.5% 125.2% 125.6% 125.2% 86.1% 86.1% 129.2% 4.84% 124.3% 4.94% 4.66% 4.64% 4.41% 4.57% 4.68% 4.43% 4.39% 4.19% **4Q23** 1Q24 **2024** 3Q24 **4Q24** 4023 1024 2024 3024 4024 - Total Loans>90 - Total Loans>120<sup>2</sup> - Coverage - Coverage + Collaterals<sup>3</sup> Commercial - Consumer - Mortgage Coverage<sup>1</sup> PDL by Segment 6.97% ~ 6.04% 139.6% 5.37% 137.1% 136.7% 134.8% 124.2% 5.19% 5.33% 4.98% 5.06% 4.71% 4.54% 4.69% 102.8% 105.8% 99.7% 100.9% 102.4% 4.05% 4.24%. 4.33%---- 4.29% 3.79% 3.93% 4.25% 4.04% 4.03% 29.2% 27.2% 28.1% 3.77% 28.8% 28.1% 4023 1024 2024 3024 4024 **4Q23 1024 2024** 3Q24 **4Q24** - Commercial - Consumer - Mortgage Commercial>90 - Consumer>90 - Mortgage>90 - Mortgage>120

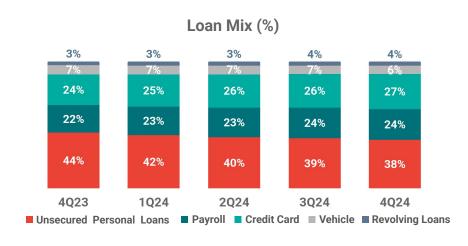
<sup>1.</sup> Coverage: Loan Loss Reserves / Loans > 90 days 2. Total > 120: (Mortgage > 120 days + Commercial > 90 days + Consumer > 90 days) / Gross Loans 3. Coverage + Collaterals = (Loan Loss Reserves + Collateral Value) / Loans > 90 days. The collateral value corresponds to the value of the collateral covering each loan > 90 days, applying haircuts according to the type of collateral in each case.

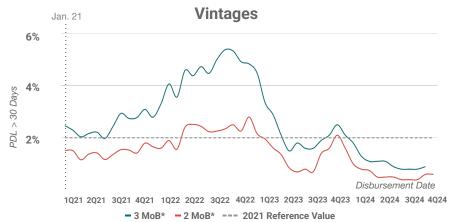


### Evolution of Credit Risk - Consumer Portfolio

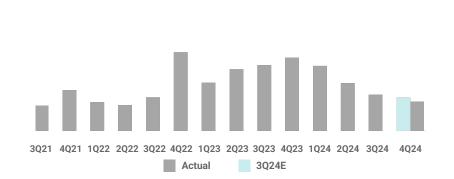










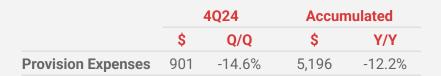




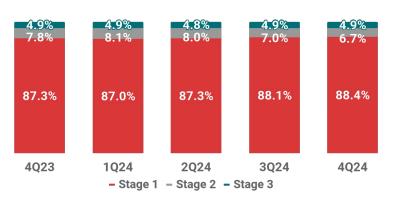
### Balance Sheet - Credit Risk Management

### CoR<sup>1</sup> & Provision Expenses

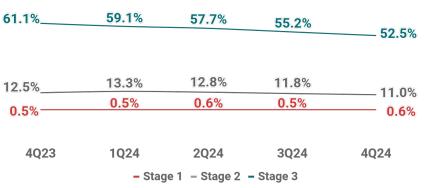




### **Loans by Stages**

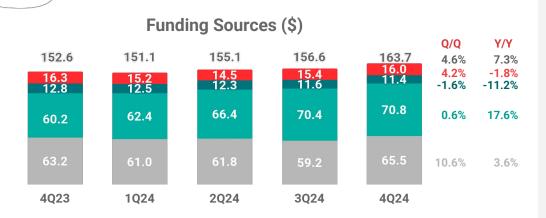


### **Coverage by Stages**

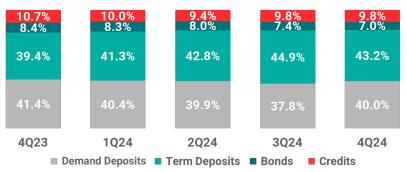




### **Balance Sheet** - Funding Sources and Liquidity



### **Funding Mix (%)**



### Figures in COP Trillion. The closing rate COP/USD depreciated by 5.5% Q/Q and 15.4% Y/Y 1. Funding Sources = Demand deposits + Term Deposits + Bonds + Credits.

### **Funding Ratios**



### **Liquidity Ratios**



<sup>2.</sup> Liquidity Coverage Ratio (LCR)

3. Net Stable Funding Ratio (NSFR)



### **Balance Sheet - Capital Structure**

### **Capital Adequacy Ratios**



#### Equity & RWAs<sup>2</sup> **Leverage Ratio** 4024 0/0 Y/Y Accounting Equity 16.2 3.0% 9.5% 8.05% 8.04% 7.73% 7.82% 7.98% Common Equity Tier 1 14.2 3.5% 8.3% Additional Tier 1 2.2 3.9% 15.6% Total Technical Capital 20.2 3.6% 8.6% 3%-**RWAs** 1.4% 129.7 -1.9% Credit Risk 113.5 3.0% 3.5% 4023 1024 **2Q24** 3024 4024 Market Risk 3.1 -1.7% 4.7% Operational Risk 13.0 -31.3% -13.1% - Leverage Ratio - - Minimum Requirements



### P&L - Financial Margin

	4Q24		Accumulated	
	\$	Q/Q	\$	Y/Y
Loan Income	4,271	-1.0%	17,812	-10.0%
Investment and Interbank Income	514	-19.5%	2,278	-10.6%
Financial Income	4,785	-3.4%	20,090	-10.0%
Financial Expenses	2,699	-2.6%	11,415	-12.5%
Gross Financial Margin	2,086	-4.3%	8,675	-6.6%
Provision Expenses	901	-14.6%	5,196	-12.2%
Net Financial Margin	1,185	5.4%	3,480	3.1%
FX Changes, Derivatives	130	696.4%	249	-140.7%
GFM <sup>1</sup> + FX&D	2,216	0.9%	8,925	2.8%



### NIM<sup>2</sup> & NIM (FX&D)<sup>3</sup> (3M Annualized)



### NIM<sup>2</sup> & NIM (FX&D)<sup>3</sup> (12-month)



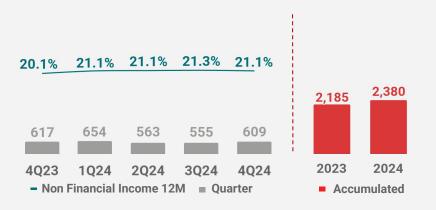


### P&L - Non Financial Income & Operating Expenses

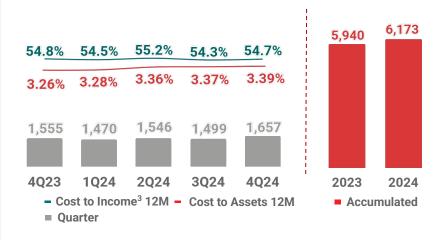
	4Q24		Accumulate	
	\$	Q/Q	\$	Y/Y
Fee Income	539	14.4%	1,976	4.3%
Other Net Income & Expenses	70	-16.7%	404	38.9%
Non Financial Income	609	9.7%	2,380	9.0%

	4Q24		Accu	mulated
	\$	Q/Q	\$	Y/Y
Personnel Expenses	615	-1.5%	2,497	8.0%
Operating Expenses and Others	1,042	19.2%	3,676	1.3%
Total Expenses	1,657	10.6%	6,173	3.9%

### Non Financial Income & Ratio<sup>2</sup>



### **Expenses & Efficiency Ratios**



Figures in COP Billion. The average rate COP/USD depreciated by 2.3% Q/Q and appreciated by 5.8% Y/Y 1. Fee Income = Net Income from Commissions and Fees + Income from Services

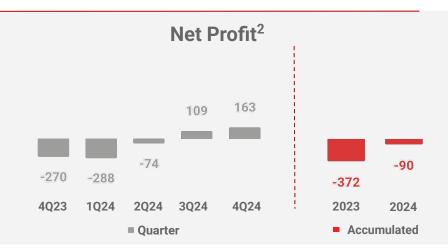
<sup>2.</sup> Non Financial Income Ratio = Non Financial Income / (Gross Financial Margin + Non Financial Income + FX&D)

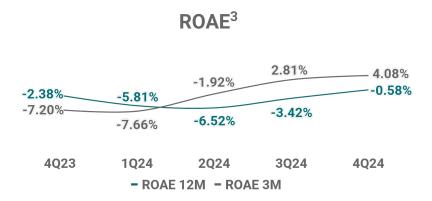
<sup>3.</sup> Cost-to-income = Operational Expenses / (Gross Financial Margin + Non Financial Income + FX&D)



### P&L - Net Profit

	4	4Q24		mulated
	\$	Q/Q	\$	Y/Y
<b>Gross Financial Margin</b>	2,086	-4.3%	8,675	-6.6%
Provision Expenses	901	-14.6%	5,196	-12.2%
Net Financial Margin	1,185	5.4%	3,480	3.1%
FX Changes, Derivatives	130	696.4%	249	-140.7%
Non Financial Income <sup>1</sup>	609	9.7%	2,380	9.0%
Operating Expenses	1,657	10.6%	6,173	3.9%
Income Before Tax	266	35.4%	-64	-93.6%
Taxes	104	18.8%	26	-104.2%
Net Profit <sup>2</sup>	163	48.7%	-90	-75.9%







ROAA<sup>4</sup>

0.24%

0.35%

Figures in COP Billion. The average rate COP/USD depreciated by 2.3% Q/Q and appreciated by 5.8% Y/Y 1. Non Financial Income = Fee Income + Other Net Income & Expenses.

<sup>2.</sup> Net Profit after eliminations, homologations and homogenization.

ROAE = Net Profit / Average Equity.
 ROAA = Net Profit / Average Assets.



## 2025 Expectations

		2023	<b>2024 E</b> (Previous / Nov.24)	<b>2024</b> (Current)	<b>2025 E</b> (Feb. 25)
Loan	Growth	<b>-6.1%</b> ∆ Y/Y	<b>5% - 7%</b> ∆ Y/Y	<b>7.0%</b> ∆ Y/Y <b>⊘</b>	6% - 8%
Portfolio		4.94%	4.0% - 4.5%	4.41%	3.5% - 4.0%
	NIM	5.48%	5.7% - 6.0%	5.65%	5.6% - 5.8%
	Cost of Risk	4.35%	3.5% - 3.8%	3.57%	2.4% - 2.6%
Profitability	Non Financial Income	<b>16.1%</b> Δ Accum. Y/Y	<b>8% - 10%</b> Δ Accum. Y/Y	9.0%	4% - 6%
	Operating Expenses	<b>13.2%</b> Δ Accum. Y/Y	<b>3% - 6%</b> Δ Accum. Y/Y	3.9%	5% - 6%
	ROAE	-2.38%	0% - 2%	-0.58%	5.5% - 7.5%



### **Investor Relations**

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Bogota - Colombia

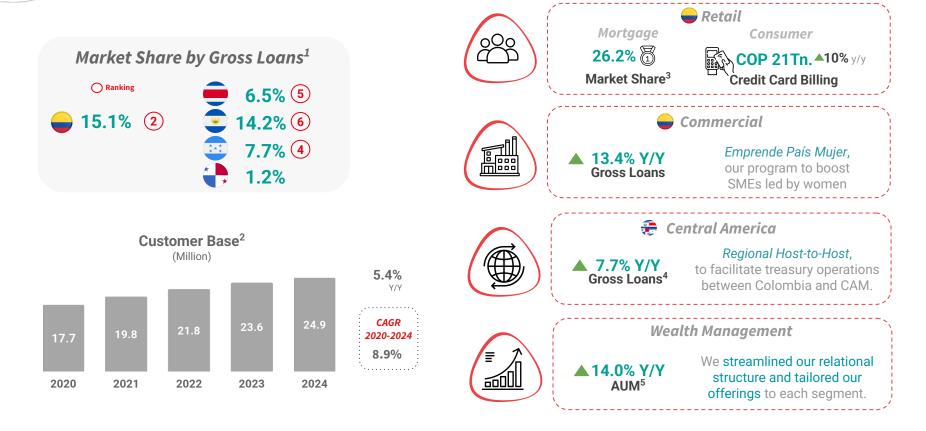


# **Appendix**



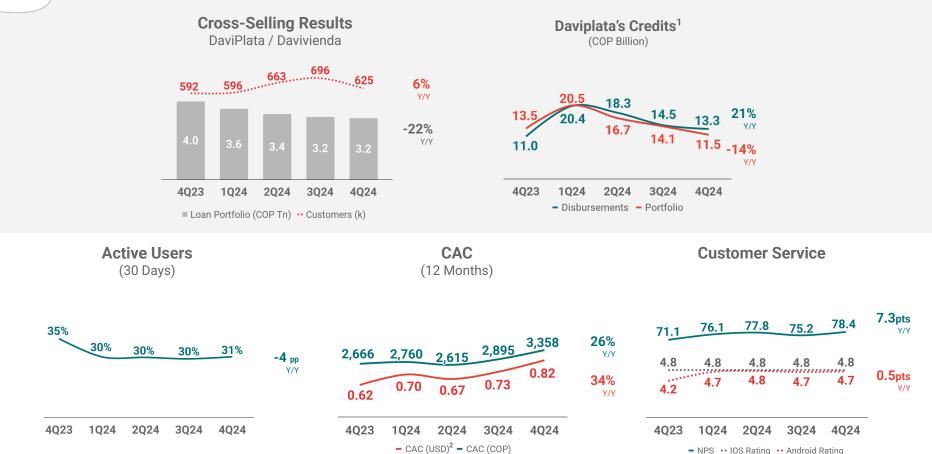


### 2024 Main Results of our Business Lines





### DaviPlata, our Native Digital Bank



<sup>1.</sup> Daviplata's Credits include Nanocredits and Payroll Advance. For 4Q24 portfolio balance, 86% corresponds to Nanocredits and the remaining 14% corresponds to Payroll Advance. 2. CAC in USD estimated with the average exchange rate.